

#### **PREVENTION**

- Commercial entryway systems are highly recommended to help remove excess dirt/grit/sand and moisture from foot traffic. This will help prevent damage to the flooring finish.
- Any rugs or mats must be made of a breathable material and non-marking rubber to prevent moisture entrapment and finish discoloration.
- **NEVER USE EXCESSIVE AMOUNTS OF WATER FOR CLEANING. NEVER WET MOP PRISTINE COLLECTION FLOORING.** Never pour any cleaner directly onto flooring. Keep in mind that standing water could dull the finish and leave a discoloring residue.
- Never use a steam cleaner on Pristine Collection Flooring.
- Never use a microfiber wipe or mop to clean the Pristine Collection. They are mildly abrasive and can wear down the finish over time.
- Never use wax, multi-purpose cleaners, window cleaner, vinegar, furniture polish or other household cleaning detergents on Nydree UV Oil Finish Flooring. Remember to wipe up spills immediately.
- Use fabric-faced glides or large (at least 2" in diameter), broad surfaced (at least ¾" in width), barrel-type, double wheel casters (non-marking rubber or polyurethane) on chairs and furniture legs to prevent scratching, scuffing and other damage. Keep glides and casters clean by inspecting regularly to prevent scratching. Replace fabric-faced glides as needed.
- Keep in mind that high heels, cleats and sports shoes can indent the floor surface.
- When moving heavy furniture, equipment, etc., use roller casters and be sure to protect the wood flooring with heavy cloth or cardboard.
- Keep HVAC systems set at 70°F (21 °C) and 30-55% relative humidity. Use a humidifier in the winter months to keep all wood movement and shrinkage to a minimum.
- The suns UV rays and strong artificial lighting can discolor some hardwood flooring species over time. If possible, periodically rearrange rugs and furniture to allow for even aging of the flooring. Some species darken (cherry) and some species will amber over time (oak).

#### **CLEANING PRODUCTS AND CLEANING SCHEDULES**

##### High Traffic Commercial

WOCA Natural Soap Spray Bottle (Natural or White) – Daily Spot Cleaning (if necessary)

WOCA Master Soap Concentrate – Immediately after installation and then Daily /Weekly Maintenance

WOCA Oil Refresher Concentrate or Woca Oil Refreshing Soap (Natural or White) - Every other month

WOCA Master Oil (Natural or White) - Every 12-18 months

##### Residential

WOCA Natural Soap Spray Bottle (Natural or White) - Daily Spot Cleaning (if necessary)

WOCA Natural Soap Concentrate (Natural or White) – Immediately after installation and then Bi-monthly (Every 2 weeks) Maintenance

WOCA Oil Refresher Concentrate or Woca Oil Refreshing Soap (Natural or White) - Quarterly (3-4 times year)

WOCA Master Oil (Natural or White) - Every 3-5 years

#### **WOCA NATURAL SOAP SPRAY BOTTLE (NATURAL OR WHITE)**

- Routine, regular cleaning, daily if necessary, should include sweeping, vacuuming or dust mopping with Nydree Flooring Dust Mop Treatment. Walking on a dusty or dirty floor is the fastest way to damage the finish.
- If necessary, spot spray any affected areas and wipe with dry cloth/mop. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Natural Soap Spray White. All other colors use Woca Natural Soap Spray Natural.

#### **WOCA MASTER SOAP CONCENTRATE**

- Flooring should be dust free prior to cleaning the floor with Woca Master Soap. All Pristine colors use Woca Master Soap.
- Shake Soap carefully before use and then mix 1 cup of Master Soap with 2.5 gallons of lukewarm water. We recommend working with two buckets, one containing the Soap solution and the second containing water to rinse the dirty mop. This prevents the dirt from getting back on the floor. Clean the floor in the direction of the wood grain with minimum quantity of water – leave soapy water on the flooring briefly in order to dissolve dirt. Remove dirty soapy water with hard wrung out cotton mop or cloth and rinse out in bucket of rinse water.
- Note: Very dirty floors may be cleaned with Woca Wood Cleaner.

### WOCA NATURAL SOAP CONCENTRATE (NATURAL OR WHITE)

- Flooring should be dust free prior to cleaning the floor with Woca Natural Soap or Woca Natural Soap White. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Natural Soap White. All other colors use Woca Natural Soap.
- Shake Soap carefully before use and then mix 3 ounces per gallon of lukewarm water. We recommend working with two buckets, one containing the Soap solution and the second containing water to rinse the dirty mop. This prevents the dirt from getting back on the floor. Clean the floor in the direction of the wood grain with minimum quantity of water – leave soapy water on the flooring briefly in order to dissolve dirt. Remove dirty soapy water with hard wrung out cotton mop or cloth and rinse out in bucket of rinse water. Always wipe floor with soapy water with hard wrung out mop in order to re-establish the protective Natural Soap film.
- Note: Very dirty floors may be cleaned with Woca Wood Cleaner and subsequently with Natural Soap.

### WOCA OIL REFRESHER CONCENTRATE or WOCA OIL REFRESHING SOAP (NATURAL OR WHITE)

- Occasionally Pristine Collection flooring will need a little oil reapplied to the surface. Woca Oil Refresher/Woca Oil Refreshing Soap combines efficient cleaning with re-oiling, as additional oil is penetrating into the wood forming a matte protective layer on the wood surface. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Oil Refresher/Woca Oil Refreshing Soap White. All other colors use Woca Oil Refresher/Woca Oil Refreshing Soap Natural.
- Sweep, vacuum or dust mop with Nydree Flooring Dust Mop Treatment. The floor must be free from dust before using Woca Oil Refresher/Woca Oil Refreshing Soap.
- Shake the bottle well before use and then mix 3 ounces per gallon of lukewarm water. It is recommended to always work with 2 buckets: one with the Refresher/water mix and the second containing water to rinse the dirty mop. At first, dip the floor cloth or cotton mop into the Refresher mixture and clean the floor with the light wrung cloth or cotton mop in the lengthwise direction of the floor. Then rinse the cloth or mop in clear water, wring hard and dip it into the Refresher mixture again. This time the cloth or mop needs to be extremely hard wrung before wiping the floor again in order to leave as little moisture on the floor as possible. It is recommended to clean an area of approximately 100 square feet at a time. Let the floor dry for at least two hours before use.

### WOCA MASTER OIL (NATURAL OR WHITE)

- Note: Product, room and floor temperature should be between 60-95°F. Ensure good ventilation at all times during the application and drying time. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Master Oil White. All other colors use Woca Master Oil Natural.
- Clean the floor with ¼ cup of Woca Wood Cleaner mixed with one gallon of lukewarm water. Let solution on flooring surface to dissolve dirt, if necessary. Wipe clean with mop or cloth. Leave the floor to dry for at least 8 hours. The floor must be completely dry.
- Shake the container carefully. Apply approximately 3.3 ounces of oil per 43 square feet. Work on 100 – 200 square foot sections of flooring at a time. A buffing machine (red pad) with oil applied via spray trigger is useful for large surfaces. Oil can also be applied using a short-nap paint roller or cotton cloth for smaller surfaces. Let the oil absorb for approximately 10 minutes. It is important that the Master Oil is carefully polished into the wood. Continue polishing until the wood appears saturated and the surface looks uniform.
- Wipe or buff the floor with clean, dry cotton cloths before proceeding with the next section of floor to be finished. Buff the area with lint free cloths under a white buffing pad. The floor should not appear wet and there should not be any excess oil left on the surface after buffing.
- When the flooring is polished using a buffing machine the oil will be pre-hardened after approx. 4-6 hours at 68 °F and may be cautiously taken into use. Manually polished floors may be taken into use after 24 hours. Do not expose the floor to water during hardening time of 24 hours.
- Begin cleaning with Natural Soap or Oil Refreshing Soap after 5-7 days.
- Please notice the risk of self-ignition! After using master oil, all oil-wetted cloths are soaked in water and disposed of in a tightly closed container.

### REMEDIAL MAINTENANCE

- **Food/Spills.** Immediately absorb spilled foods and liquids with cloth rags or sponges. Use the appropriate WOCA Natural Soap Cleaner.
- **Grease/Blood/Coffee/Wine Stains.** Use WOCA Spot Remover. The Spot Remover is a strong stain remover and will remove the stain and finish, therefore touch-up will be necessary. Follow with Mohawk finishing marker according to the table on the next page and then rubbing Master Oil over the newly colored area according to the table on the following page.
- **Light Superficial Scratches.** First try cleaning with the appropriate WOCA Natural Soap Cleaner. If not satisfied, try dabbing a bit of WOCA Master Oil onto a rag and buff it in.
- **Deep Scratches that go to the wood surface.** Try coloring the scratch with a Mohawk finishing marker according to the table on the next page. Follow by rubbing Master Oil over the newly colored scratch according to the table on the following page.

<b>Pristine Color</b>	<b>Marker</b>	<b>WOCA Oil Repair</b>
Walnut Espresso	X	Natural Master Oil
Walnut Dusk	X	Natural Master Oil
Walnut Dawn	X	Master Oil White
Walnut Steel Grey	367 Sharkfin # M290-0005	Rhode Island Brown #106
Walnut Natural	X	Natural Master Oil
Plainsawn White Oak Buckskin	X	Natural Master Oil
Plainsawn White Oak Platinum	Med. Grey # M281-1479	Extra Grey Oil #314
Plainsawn White Oak Sterling	Greyloft/Sable # M280-4250	Extra Grey Oil #314
Plainsawn White Oak Alabaster	X	Extra Grey Oil #314
Plainsawn White Oak Cygnus	Moonshine # M294-0110	Extra White Mast. Oil#118
Plainsawn White Oak Cavendish	367 Sharkfin # M290-0005	Walnut #119
Plainsawn White Oak Ravenwood	X	Black Master Oil #120
Rift and Quartered White Oak Bergamot	367 Sharkfin # M290-0005	Natural Master Oil
Rift and Quartered White Oak Roan	367 Sharkfin # M290-0005	Natural Master Oil
Rift and Quartered White Oak Champagne	Greyloft/Sable # M280-4250	Castle Grey Oil #114
Rift and Quartered White Oak Hemingway	367 Sharkfin # M290-0005	Natural Master Oil
Rift and Quartered White Oak Rawhide	367 Sharkfin # M290-0005	Natural Master Oil
Rift and Quartered White Oak Sorrel	367 Sharkfin # M290-0005	Natural Master Oil

To purchase all Nydree Flooring maintenance products, contact your local sales representative or call Nydree Flooring Customer Service at 800.682.5698. For more detailed instructions and instructional videos on Woca products, go to [www.woodcareusa.com/flooring](http://www.woodcareusa.com/flooring) or call 800.242.8160.