

PREVENTION

- Commercial entryway systems are highly recommended to help remove excess dirt/grit/sand and moisture from foot traffic. This will help prevent damage to the flooring finish.
- Any rugs or mats must be made of a breathable material and non-marking rubber to prevent moisture entrapment and finish discoloration.
- **NEVER USE EXCESSIVE AMOUNTS OF WATER FOR CLEANING. NEVER WET MOP PRISTINE COLLECTION FLOORING.** Never pour any cleaner directly onto flooring. Keep in mind that standing water could dull the finish and leave a discoloring residue.
- Never use a steam cleaner on Pristine Collection Flooring.
- Never use a microfiber wipe or mop to clean the Pristine Collection. They are mildly abrasive and can wear down the finish over time.
- Never use wax, multi-purpose cleaners, window cleaner, vinegar, furniture polish or other household cleaning detergents on Nydree UV Oil Finish Flooring. Remember to wipe up spills immediately.
- Use fabric-faced glides or large (at least 2" in diameter), broad surfaced (at least ¾" in width), barrel-type, double wheel casters (non-marking rubber or polyurethane) on chairs and furniture legs to prevent scratching, scuffing and other damage. Keep glides and casters clean by inspecting regularly to prevent scratching. Replace fabric-faced glides as needed.
- Keep in mind that high heels, cleats and sports shoes can indent the floor surface.
- When moving heavy furniture, equipment, etc., use roller casters and be sure to protect the wood flooring with heavy cloth or cardboard.
- Keep HVAC systems set at 70°F (21 °C) and 30-55% relative humidity. Use a humidifier in the winter months to keep all wood movement and shrinkage to a minimum.
- The sun's UV rays and strong artificial lighting can discolor some hardwood flooring species over time. If possible, periodically rearrange rugs and furniture to allow for even aging of the flooring. Some species darken (cherry) and some species will amber over time (oak).

CLEANING PRODUCTS AND CLEANING SCHEDULES

High Traffic Commercial

WOCA Natural Soap Spray Bottle (Natural or White) – Daily Spot Cleaning (if necessary)
WOCA Master Soap Concentrate - Daily /Weekly Maintenance
WOCA Oil Refresher Concentrate (Natural or White) - Every other month
WOCA Maintenance Oil (Natural or White) - Every 12-18 months

Residential

WOCA Natural Soap Spray Bottle (Natural or White) - Daily Spot Cleaning (if necessary)
WOCA Natural Soap Concentrate (Natural or White) - Bi-monthly (Every 2 weeks) Maintenance
WOCA Oil Refresher Concentrate (Natural or White) - Quarterly (3-4 times year)
WOCA Maintenance Oil (Natural or White) - Every 3-5 years

WOCA NATURAL SOAP SPRAY BOTTLE (NATURAL OR WHITE)

- Routine, regular cleaning, daily if necessary, should include sweeping, vacuuming or dust mopping with Nydree Flooring Dust Mop Treatment. Walking on a dusty or dirty floor is the fastest way to damage the finish.
- If necessary, spot spray any affected areas and wipe with dry cloth/mop. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Natural Soap Spray White. All other colors use Woca Natural Soap Spray Natural.

WOCA MASTER SOAP CONCENTRATE

- Flooring should be dust free prior to cleaning the floor with Woca Master Soap. All Pristine colors use Woca Master Soap.
- Shake Soap carefully before use and then mix 1 cup of Master Soap with 2.5 gallons of lukewarm water. We recommend working with two buckets, one containing the Soap solution and the second containing water to rinse the dirty mop. This prevents the dirt from getting back on the floor. Clean the floor in the direction of the wood grain with minimum quantity of water – leave soapy water on the flooring briefly in order to dissolve dirt. Remove dirty soapy water with hard wrung out cotton mop or cloth and rinse out in bucket of rinse water.
- Note: Very dirty floors may be cleaned with Woca Wood Cleaner.

WOCA NATURAL SOAP CONCENTRATE (NATURAL OR WHITE)

- Flooring should be dust free prior to cleaning the floor with Woca Natural Soap or Woca Natural Soap White. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Natural Soap White. All other colors use Woca Natural Soap.
- Shake Soap carefully before use and then mix 3 ounces per gallon of lukewarm water. We recommend working with two buckets, one containing the Soap solution and the second containing water to rinse the dirty mop. This prevents the dirt from getting back on the floor. Clean the floor in the direction of the wood grain with minimum quantity of water – leave soapy water on the flooring briefly in order to dissolve dirt. Remove dirty soapy water with hard wrung out cotton mop or cloth and rinse out in bucket of rinse water. Always wipe floor with soapy water with hard wrung out mop in order to re-establish the protective Natural Soap film.
- Note: Very dirty floors may be cleaned with Woca Wood Cleaner and subsequently with Natural Soap.

WOCA OIL REFRESHER CONCENTRATE (NATURAL OR WHITE)

- Occasionally Pristine Collection flooring will need a little oil reapplied to the surface. Woca Oil Refresher combines efficient cleaning with re-oiling, as additional oil is penetrating into the wood forming a matte protective layer on the wood surface. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Oil Refresher White. All other colors use Woca Oil Refresher Natural.
- Sweep, vacuum or dust mop with Nydree Flooring Dust Mop Treatment. The floor must be free from dust before using WOCA Oil Refresher.
- Shake the bottle well before use and then mix 3 ounces per gallon of lukewarm water. It is recommended to always work with 2 buckets: one with the Refresher/water mix and the second containing water to rinse the dirty mop. At first, dip the floor cloth or cotton mop into the Refresher mixture and clean the floor with the light wrung cloth or cotton mop in the lengthwise direction of the floor. Then rinse the cloth or mop in clear water, wring hard and dip it into the Refresher mixture again. This time the cloth or mop needs to be extremely hard wrung before wiping the floor again in order to leave as little moisture on the floor as possible. It is recommended to clean an area of approximately 100 square feet at a time. Let the floor dry for at least two hours before use.

WOCA MAINTENANCE OIL (NATURAL OR WHITE)

- Note: Product, room and floor temperature should be between 59-95°F. Ensure good ventilation at all times during the application and drying time. Plainsawn White Oak Cygnus and Walnut Dawn use Woca Maintenance Oil White. All other colors use Woca Maintenance Oil Natural.
- Clean the floor with ¼ cup of Woca Wood Cleaner mixed with one gallon of lukewarm water. Let solution on flooring surface to dissolve dirt, if necessary. Wipe clean with mop or cloth. Leave the floor to dry for at least 8 hours. The floor must be completely dry.
- Shake the container carefully. Apply approximately 3.3 ounces of oil per 43 square feet. A buffing machine with oil applied via spray trigger is useful for large surfaces. Oil can be applied using a paint roller or cotton cloth for smaller surfaces. It is important that the Maintenance Oil is carefully polished into the wood. Continue polishing until the wood appears saturated and the surface looks uniform.
- Wipe or buff the floor with clean, dry cotton cloths before proceeding with the next section of floor to be finished. The floor should not appear wet and there should not be any excess oil left on the surface after polishing.
- When the flooring is polished using a buffing machine the oil will be pre-hardened after approx. 4-6 hours at 68 °F and may be cautiously taken into use. Manually polished floors may be taken into use after 24 hours. Do not expose the floor to water during hardening time of 24 hours.
- Begin cleaning with Soap or Oil Refresher after 5-7 days.
- Please notice the risk of self-ignition! After using maintenance oil, all oil-wetted cloths are soaked in water and disposed of in a tightly closed container.

REMEDIAL REPAIR

- See separate remedial repair instructions for the particular color of Pristine collection flooring being repaired.

To purchase all Nydree Flooring maintenance products, contact your local sales representative or call Nydree Flooring Customer Service at 800.682.5698. For more detailed instructions and instructional videos on Woca products, go to www.woodcareusa.com/flooring or call 800.242.8160.